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**Mark J. Orcutt**  
Vice President, Performance Glazings

August 21, 2008

**TO:** Our Valued Customers

Late in the evening of Monday, August 18<sup>th</sup>, the Wichita Falls, TX area was subjected to torrential storms. It was reported that the prolonged downpour dropped over 4 inches of rain per hour over a several hour period. As a result, significant flash flooding occurred. PPG's Wichita Falls, Texas plant was affected by this event and was forced to temporarily cease operations early in the morning of August 19<sup>th</sup> due to excessive water in the facility's basement. Damage assessments are currently underway.

The property damage caused by the torrential storms to PPG's Wichita Falls facility constitutes a force majeure as it is commercially impracticable for PPG to meet its customers' demands. Rest assured PPG is working diligently to minimize any disruptions in service to our valued customers. Your PPG sales representative will be in contact with you in the near future to review any issues that these events may have with regard to servicing your account.

Best regards,

A handwritten signature in black ink that reads 'Mark J. Orcutt' with a small mark at the end.

Mark J. Orcutt